Agenda Item 13

MEETING DATE: October 18, 2017

SUBJECT: Proposed SCERS Compensation Policy

SUBMITTED FOR: ___ Consent   ___ Deliberation and Action   ___ Receive and File

RECOMMENDATION

The Board’s Ad Hoc Compensation Policy Committee recommends that the Board approve the proposed SCERS Compensation Policy.

If approved, the Committee further recommends that the Board direct the Committee to apply the Compensation Policy to the data obtained in the labor market survey for SCERS exempt positions conducted by Ralph Andersen & Associates in 2016, and prepare a proposed compensation plan for the Board’s consideration.

PURPOSE

To establish a sound compensation policy to address SCERS’ personnel needs that, along with an effective job classification system and the requisite authority to establish the necessary and appropriate staff size, structure and compensation, provide the cornerstone for SCERS’ ability to successfully carry out its mission.

To provide a consistent framework for SCERS to conduct market comparisons and make compensation decisions, and help assure that compensation is addressed on a regular basis.

DISCUSSION

On August 16, 2017, the Board President established a three-member Ad Hoc Compensation Policy Committee (‘the Committee’) to develop a proposed SCERS Compensation Policy for consideration and action by the Board.

The Committee held three meetings and reviewed a variety of relevant materials to develop the proposed SCERS Compensation Policy. With the recent salary adjustment applied to the SCERS CEO position for 2017-2018, the Committee gave specific attention and consideration
to defining the labor market to be used for SCERS compensation studies and establishing benchmark classes and internal salary relationships to be incorporated into the policy.

The Committee reviewed and discussed the following materials in developing the proposed policy:

- Draft SCERS Compensation Policy submitted to the Board at its August 16, 2017 meeting
- Report of compensation study data collected by Ralph Andersen & Associates in 2016 for positions in other public pension agencies comparable to SCERS’ unrepresented management positions (upon which the Board’s recent salary adjustment for SCERS CEO position was based)
- Sacramento County’s Pay Plan for Unrepresented Employees (adopted in 2001) provided to SCERS Interim CEO as an example of how the County conducts compensation studies for its unrepresented employees

Prior to the Committee’s last meeting held October 5, 2017, the draft policy was submitted to the County’s Director of Personnel Services for review. Comments arising from that review were not available in time for the Committee to discuss. The comments indicate the County is concerned that the policy does not call for the labor market agency compensation data to be adjusted for regional differences in cost of living. Also, to the extent the County views SCERS’ unrepresented management classifications as comparable to County classifications, there is a concern that a compensation plan developed pursuant to SCERS Compensation Policy could result in compensation differences between the SCERS and County classifications.

Proposed SCERS Compensation Policy Elements:

- Defines seven public retirement systems throughout California similar in size (in terms of members and assets) and comparable to SCERS as the set of survey agencies
- Calls for a compensation study to be conducted every three years (no salary adjustments if market deviations are less than 5%)
- Defines the benchmark classes and internal salary relationships for SCERS unrepresented management positions

BACKGROUND

With the exception of the recent salary adjustment for the SCERS CEO position in connection with the executive recruitment, the compensation for SCERS unrepresented management employees has not been marked to market in more than ten years. Based on a compensation study conducted in 2016 by Ralph Andersen & Associates for SCERS unrepresented management positions, current compensation levels are significantly below market.
The Board has previously used many of the measures in the proposed policy, but the compensation analysis has been addressed on an ad hoc basis. The compensation analysis goals, methodology and parameters included in the proposed Compensation Policy will serve as the basis for future compensation analyses and compensation plans.

Recent Exempt Staff Turnover
In the past two years, SCERS has lost its two most senior executives due to compensation levels well below market: The former Chief Investment Officer who was nationally recognized for innovation in institutional investing while at SCERS, and the former Chief Executive Officer who led SCERS for 13 years.

SCERS is a well-run, well-funded retirement system, and has experienced significant growth and change in terms of plan assets and the sophistication of its investment program, as well as the increased complexity of benefit administration and financial operations. This, along with SCERS’ multi-year IT modernization program, makes it essential that SCERS have the tools to attract and retain highly-qualified and experienced investment and pension professionals capable of meeting the challenges of investing in a global economy, modernizing retirement services as SCERS enters the 21st century, and continuing growth to beyond $10 billion in assets. A well-designed compensation policy is one of the most important elements in recruiting and retaining top talent for SCERS.

Prior Ad Hoc Compensation Studies and Adjustments
SCERS has conducted compensation studies and adjusted salaries for its unrepresented management positions in the past as follows:

- 2004 study; salary adjustments approved by Retirement Board in November 2004; phased implementation in January 2005 and January 2006.
- 2011 study; salary adjustments approved by Retirement Board in January 2012; not implemented (denied by Board of Supervisors).

The former CEO initiated a compensation study for SCERS exempt positions in 2016. The results were provided to the CEO in February 2017, but no recommended salary adjustments were submitted to the Board for approval prior to the CEO’s departure from SCERS. However, the results from the 2016 study were used to prepare the CEO Compensation Analysis used by the Board in adjusting the salary for the CEO position to facilitate the executive recruitment.
STEPS FOLLOWING BOARD ACTION

If the Board approves the Committee's recommendations, likely next steps would include:

- SCERS' compensation consultant would apply the SCERS Compensation Policy to the SCERS 2016 Compensation Study data and present the findings and recommendations to the Committee.

- Committee to develop for the Board's consideration a proposed compensation plan for SCERS unrepresented management positions based on the compensation study analysis and recommendations.

- Committee to consider proposed forecasted changes to unrepresented management and retirement investment positions.

ATTACHMENTS

Proposed SCERS Compensation Policy

Prepared on behalf of the Ad Hoc Compensation Policy Committee by:

/ s /

Annette St. Urbain
Interim Chief Executive Officer
SCERS COMPENSATION POLICY

PURPOSE

Establish a sound compensation policy to address SCERS’ personnel needs that, along with an effective job classification system and the requisite authority to establish the necessary and appropriate staff size, structure and compensation, provide the cornerstone for SCERS' ability to successfully carry out its mission.

OBJECTIVE

To provide consistency with respect to how compensation decisions are made, and help assure that compensation is addressed on a regular basis, and not allowed to languish such that ‘marking to market’ is a difficult and problematic exercise. Overall policy objectives include:

- Ensure that SCERS has the ability to recruit and retain well-qualified employees;
- Provide a defensible and rational basis for compensating employees;
- Allow flexibility for making compensation decisions based on changing market conditions;
- Recognize SCERS’ responsibility as a public entity in establishing a compensation plan that is consistent with public practices; and
- Ensure that SCERS’ compensation practices are competitive and consistent with those of comparable employers.

APPLICATION

Currently, SCERS’ staff falls into two categories with respect to how compensation is addressed:

County Civil Service - The majority of SCERS’ staff positions are within the County Civil Service structure, and the compensation for those positions is determined either through collective bargaining, a County directed equity adjustment or a
County-conducted salary study. The compensation is then implemented through a salary resolution adopted by the Board of Supervisors.

Exempt - SCERS’ unrepresented management employees are outside the County Civil Service structure. The position, job duties and compensation are established by the SCERS Board. However, the compensation for the exempt executive positions is implemented through a salary resolution adopted by the Board of Supervisors.

This policy applies to SCERS unrepresented management employees as identified in Appendix A.

COMPENSATION STUDIES

A central component of this policy is the use of properly constructed compensation studies conducted by qualified compensation professionals to assess SCERS’ competitiveness with market practices. Study data is necessary because labor markets are constantly changing in response to the availability of skill sets and fluctuations in economic conditions. These changes can vary among regions and across industries and employer types. Thus, an effective compensation study will provide:

- Market data that allows SCERS to be deliberate in making compensation-related decisions by reducing guesses or reliance on indices that may not reflect compensation practices.
- Detailed data that allows SCERS to anticipate changing market conditions and understand what peer employers are doing with respect to compensation and benefits.
- Transparency for employees and other stakeholders of the compensation data used in developing SCERS’ compensation plan.

Study Objectives

A properly constructed compensation study will achieve the following objectives:

- Collect and analyze salary and benefits data from employers similar to SCERS.
- Document comparisons with the SCERS compensation plan and identify any issues with the data, comparable jobs, or comparable employers.
- Conduct an internal relationship analysis and develop internal relationship guidelines.
- Present specific salary recommendations for a competitive compensation plan based on the results of the market survey and internal relationship analysis.

The compensation study and subsequent analysis provides a ‘picture’ of wage practices in the labor market for comparable jobs, and documents how SCERS’ compensation for benchmark job classifications compares to similar employers. The results of the compensation study, therefore, provide a basis for compensating employees in a consistent, equitable, defensible, and competitive manner.
Study Elements

Labor Market Definition

One of the most important components of this policy is the definition of the employers or data sources that are used to measure the labor market within which SCERS must compete and for purposes of developing and maintaining SCERS’ compensation plan. There are typically five important criteria used in identifying the employers that comprise an employer’s labor market:

- **Historical Practices** — Over time, an employer will develop some level of continuity regarding labor market comparable employers for the purpose of conducting compensation studies. SCERS has a long history of surveying a specific set of employers and these historic practices are an important consideration if for no other reason than deviating from the long-term historical practice typically requires a strong, defensible rationale.

- **Nature of Services Provided** — In order to ensure comparable jobs are found when conducting a compensation study, it is important to use employers that provide similar services to SCERS. Employers who provide similar services are most likely to compete with one another for employees and will have similar organizational and operational characteristics. For that reason, SCERS uses public retirement systems as the primary source of employers used to measure the labor market.

  SCERS may wish to consider comparisons to employers conducting a similar line of business in other segments of the marketplace, such as corporate pension plans, or endowments and foundations. While such employers, and their specific sub-market, may not be as comparable as other public retirement systems, they do compete for employees with the same skills as those at SCERS, and at a minimum, can provide context and another point of reference for assessing the compensation paid to SCERS’ employees.

- **Geographic Proximity** — Geographic proximity of potential employers is one of the most important factors in identifying an organization’s labor market. This factor is particularly useful because it identifies those employers that directly compete with SCERS to recruit and retain personnel. If a sufficient number of comparable agencies exist within close proximity to SCERS, the defined geographic area may be the local region. If comparably sized or similar services do not exist within close proximity, a wider geographic region may be necessary. SCERS’ uses a statewide market to identify public retirement systems that have similar functions, services and jobs as the primary source of comparable employers.

- **Employer Size** — The more similar employers are in size and complexity, the greater the likelihood that comparable positions exist within both organizations. This factor is less important for jobs where employer size makes little difference in the nature of duties, and more important where employee levels or other resources are a defining characteristic of the job. For those jobs where size differences appear to influence wages, these differences can be factored into the data analysis. SCERS’
includes a balance of larger and smaller employers and makes appropriate adjustments when size impacts job comparability.

- **Economic Similarity** — While there are a number of economic factors that can be compared among employers, the most important factor related to compensation is cost of living. In some regions, living costs can vary significantly and have an important impact on how potential candidates evaluate compensation. This factor can be important if labor market employers are used beyond the local market, or if there are significant differences in the cost of living. Given that SCERS uses a statewide labor market that includes both higher and lower cost of living areas when compared to SCERS' location, no adjustments are made to reflect differences in cost of living.

Appendix B contains the Labor Market Definition for this policy.

**Labor Market Position**

The relative position an organization maintains in the market to ensure its recruitment and retention needs are met within available financial resources. If the list of labor market employers is comparable overall, most public employers will adopt a market position at the middle of the market. Statistically, the middle of the market is the 50th percentile (median) with half the agencies above this point and half below. While this remains SCERS’ typical practice under this policy, there may be circumstances where flexibility is warranted. For example, if SCERS experiences significant recruitment and retention challenges, SCERS may establish salary ranges above market median for select positions.

**Benefits Assessment**

SCERS’ compensation includes both base salary and employer-paid benefits. In order to understand how SCERS' benefits compare to the market, compensation studies will include an assessment of benefits. The results of a market benefit study can either be used to adjust salaries using a total compensation model, or the data can be used to adjust specific benefits. The major benefit categories a compensation study might include are:

- **Cash Equivalent Benefits** – These are benefits that are usually treated as cash and have a direct impact on how competitive the organization is relative to other employers. Examples of cash benefits include longevity pay, deferred compensation, and cafeteria plan allowances.

- **Insurance Benefits** – These benefits can be surveyed to determine trends for insurance costs, but this data should not be used for setting salary ranges since the fixed dollar amounts will have different impacts on jobs depending on whether they are high or low wage jobs.

- **Leave Benefits** – Accrual and cash-out benefits do not change frequently so they may only need to be surveyed when a specific issue or concern is identified. They are not used to compute total compensation.
• **Retirement Benefits** – Employer paid retirement costs are not typically included in total compensation surveys since rates typically don't reflect benefit levels. Rates can be influenced by workforce/retiree demographics, investment performance, benefit tiers, rate buy downs, and other factors. Social Security costs can be included, but it needs to be recognized that this benefit has a cost to the employer and the employee.

• **Other Benefits** – There are other benefits such as car/technology allowances, shift pay, furloughs, assignment pays, etc. which SCERS may want to analyze on an ad-hoc basis.

**Benchmark Classes and Internal Salary Relationships**

The methods used to maintain internal equity across jobs and minimize salary compaction. SCERS Compensation plan is developed with a primary emphasis on market data, and secondary emphasis on internal salary relationships and job worth. A market-based compensation study identifies wage differences for “benchmark” classes; positions that are easily compared with other agencies. Where a benchmark class has several levels that are interrelated, one class may be benchmarked to market and the compensation for the other classes in the ‘series’ may be set relative to this benchmark using salary differentials. For non-benchmark classes, compensation levels are established using internal relationship guidelines among related jobs.

Appendix C lists the benchmark classes and describes the internal salary relationships for this policy.

**Study Frequency and Application to Compensation Plan**

For purposes of maintaining competitive salary ranges, compensation study data should be collected every three years. While study data provides a precise measure of market trends for specific jobs and skill sets, significant market changes do not typically occur between jobs from year to year.

For non-compensation study years, cost-of-living adjustments as provided by the County to unrepresented management employees, consistent with historical practice, will apply to SCERS exempt positions.

Market comparisons use a +/- threshold whereby no salary adjustments are made if market deviations are less than five percent (5%). Thresholds above this amount may introduce salary inequities and are not recommended.

The objective of the market study is to anticipate and understand market trends, with salary adjustments being a deliberate change to maintain market position. If a job is significantly above the market, salary range adjustments should be frozen until the job drifts back to the desired labor market position.
REPORTING
Results of compensation studies conducted and proposed compensation plans prepared pursuant to this policy will be submitted to the Board as part of SCERS administrative budget process.

RESPONSIBILITIES
To ensure triennial compensations studies are conducted and compensation plans developed pursuant to this policy.

FREQUENCY OF POLICY REVIEW
As needed as determined by the Board or Chief Executive Officer.

HISTORY:
Adopted by Retirement Board of Retirement on ________________.
# SCERS Unrepresented Management Employees

## Functional Titles and County Job Class Titles

<table>
<thead>
<tr>
<th>SCERS Functional Title</th>
<th>County Job Classification</th>
<th>Class Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chief Executive Officer</td>
<td>Retirement Administrator</td>
<td>28318</td>
</tr>
<tr>
<td>General Counsel</td>
<td>Retirement General Counsel</td>
<td>29215</td>
</tr>
<tr>
<td>Chief Investment Officer</td>
<td>Chief Investment Officer - Retirement</td>
<td>27736</td>
</tr>
<tr>
<td>Deputy Chief Investment Officer</td>
<td>Asst. Ret. Administrator - Investments</td>
<td>29448</td>
</tr>
<tr>
<td>Chief Benefits Officer</td>
<td>Asst. Ret. Administrator - Benefits</td>
<td>29089</td>
</tr>
<tr>
<td>Chief Operations Officer</td>
<td>Asst. Ret. Administrator - Operations</td>
<td>29090</td>
</tr>
<tr>
<td>Chief Strategy Officer</td>
<td>Asst. Ret. Administrator - Enterprise Solutions Management</td>
<td>29581</td>
</tr>
</tbody>
</table>
This set of survey agencies represents public retirement systems throughout California that are closely aligned in terms of size (both assets and members) and comparable to SCERS.

Because SCERS is located in Sacramento, it is important to consider all local retirement organizations, including CalPERS and CalSTRS which, while significantly larger than SCERS, have a significant impact on local market conditions. Data will be collected from these agencies for each compensation study. Analysis and use of the data will be done in a way to ensure that skewing impacts of an unrepresentative sample of agencies do not occur, and to account for the impact of significant size differences.
The following positions will be used as benchmark classes:

- Chief Executive Officer / Retirement Administrator
- Chief Investment Officer - Retirement
- Retirement General Counsel
- Assistant Retirement Administrator

The compensation of the Assistant Retirement Administrators (Deputy Chief Investment Officer, Chief Operations Officer, Chief Benefits Officer, and Chief Strategy Officer) is set at the same level.